

**REDGATE MEDICAL CENTRE/SOMERSET BRIDGE MEDICAL CENTRE**  
**NOTES OF THE PATIENT PARTICIPATION GROUP MEETING HELD ON**  
**WEDNESDAY 6<sup>TH</sup> JUNE 2018**

**Present:**

Clair Brown, Patient Rep, RMC	John Mitchell, Patient Rep, SBMC
John Sealey, Patient Rep, RMC	Sue Boulton, Patient Rep, RMC
Elsa Gell, Patient Rep, SBMC	Phyllis Smith, Patient Rep, RMC
Kathy Bartley, Practice Manager	Allison Scott, Receptionist/Carers Champion

**1. APOLOGIES**

None received. KB to contact Pat Crick to check all is well.

**2. MATTERS ARISING FROM THE PREVIOUS MEETING**

Weighing Scales – KB reported that she had discussed with the Partners the excellent suggestion made by a group member at the previous meeting to offer patients the ability to weigh themselves when attending the practice. Whilst safety concerns were raised about leaving weighing scales on the floor of the waiting area, it had been suggested more appropriate for Room 11 at Redgate (room opposite the reception desk) and the Scanning Room (at Somerset Bridge) to be used by patients to weigh themselves as patients may feel self-conscious about weighing themselves in front of others. A wall mounted height measure would also be made available to enable a patient's BMI to be calculated on request. Both measurements could then be recorded on the patient's medical record.

Action: KB to purchase scales and height measure for both practices and arrange for promotional material to be displayed in the waiting area.

Afternoon Tea Event – It was agreed that the Tea Party in aid of St Margaret's Hospice would take place on 29<sup>th</sup> August, 2-4 pm at Redgate. This would provide an opportunity to showcase the Community Garden project and launch a similar project at Somerset Bridge.

**3. PRACTICE UPDATE**

Recruitment – A prospective candidate for the GP vacancy visited the practice again last week to look around and meet staff. HCA interviews took place yesterday and the practice is looking to offer the post to one of the candidates later this week.

Social Prescribing – KB reported that her stage 1 application to Sedgemoor District Council's community fund had been successful. KB will be meeting with representatives from other local practices later today to agree finer details of the project prior to submission of a stage 2 application.

#### **4. COMMUNITY CONNECT EVENT - FEEDBACK**

CB/KB provided feedback following their recent attendance at the Community Connect Event held at Bridgwater Art's Centre. The event was an opportunity for local providers, voluntary and charitable groups to showcase local services and group activities to a range of agencies and residents. During the course of the morning CB/KB networked with a number of other organisations and promoted the social prescribing activities currently being offered at Redgate/Somerset Bridge M/C.

#### **5. CARERS CHAMPION TRAINING**

AS reported that she had recently attended a Carers Champion training event in Ilminster. The meeting was well attended by several Carers Champions and Village Agents from across Somerset and was an opportunity to look at what can be done to improve recognition and communication between the Carers Champion and carers within the surgery and to maintain regular contact in times of need. Audrey Mansfield, the Carers Team and Training Lead had visited Redgate recently and had been very impressed with the Information for Carers Board! It was decided that the Champions should meet on a quarterly basis as attending these events are so inspiring and any new information available can be discussed. Redgate are hosting the next training session on September 11<sup>th</sup> 2018.

#### **6. ANY OTHER BUSINESS**

EG raised concern regarding the length of time patients are having to wait to receive their repeat prescriptions from JHoots pharmacy. It was suggested that EG raises her concern directly with the pharmacy.

#### **7. DATE AND TIME OF NEXT MEETING**

Wednesday 18<sup>th</sup> July 2018, 10.30 am Somerset Bridge Medical Centre (apologies from Kathy)